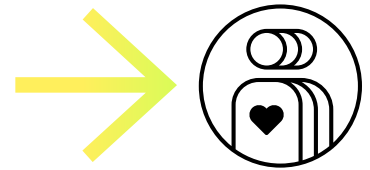


US Health Services Provider Building healthcare clinics at speed and scale with prefab casework



A healthcare services provider reached out to MillerKnoll to help them deploy clinics across the US. Their goal was to bring accessible, high-value healthcare experiences to tens of millions of Americans for whom quality, affordable healthcare isn't available. This would require a process for building healthcare clinics at speed and scale while lowering costs and improving outcomes.

Objective

Rapid deployment of clinics to expand access to millions of Americans.

Build with speed and scale while keeping costs low.

Tactics

Partner with experts to leverage the benefits of prefab construction.

Create a holistic, standardized process from design through installation.

Minimize risk through a repeatable construction program.

Outcomes

Expedited project delivery.

Reduced cost and risk.

A repeatable program delivered with consistency, speed, and scale.

Elevated experience for patients and staff.



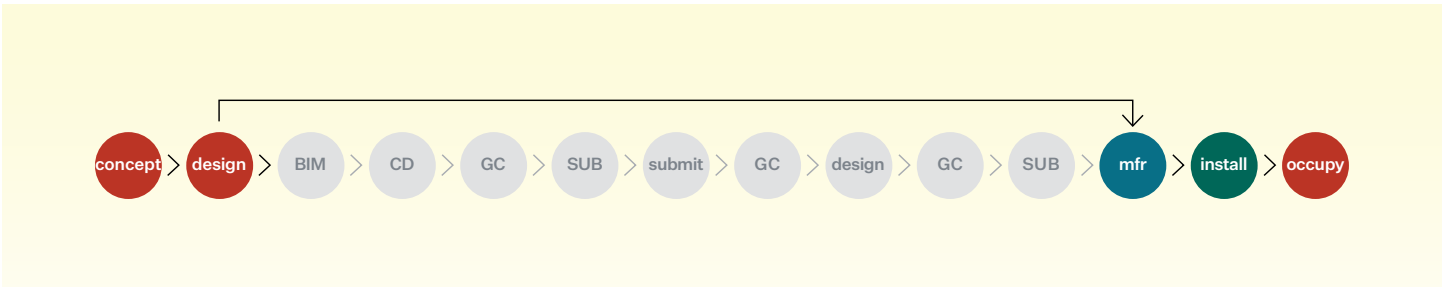


Exploring the perks of prefab

With aggressive plans to install thousands of clinics in a short timeframe, the health service provider knew they would need to build quickly and efficiently to stay on track. After discussions with their design partners, they became interested in the benefits of prefabricated interior construction—speed, quality, consistency, and less waste in the construction process.

In Herman Miller’s decades of experience with prefab construction, we’ve learned that it enables a standardized process that can become a replicable program. Every time a build follows the program’s standards, the customer can expect improved quality control and efficient installation at faster speeds and lower costs. This programmatic approach minimizes risks associated with schedule overruns and inconsistent quality.

By standardizing construction and interior furnishings, the overarching timeline of a project condenses. The process can easily flow from design directly to fabrication and installation, ensuring a facility can open sooner at a lower cost.



With over 50 years of experience, we've been helping healthcare clients reduce cost and time in their construction processes.

Building a modular foundation

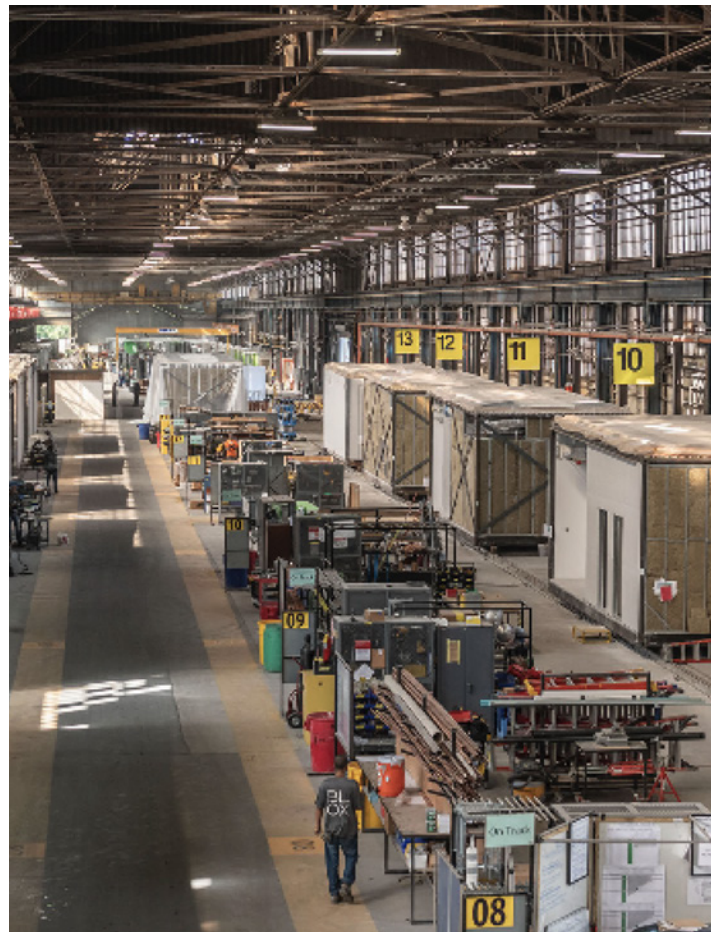
To gain the complete benefits of prefabricated construction, the health services provider knew it would need to find experienced partners used to working collaboratively. They enlisted help from a company that manufactures building “modules” in their facility and assembles them at the construction site. Leveraging lean manufacturing principles and advanced technology capabilities, this prefab partner simplified the process by taking a productization approach to construction. They created a platform for treating building projects like products, starting with a standardized set of designs with a simplified kit of components that they leveraged for each module in every facility.

Partnering for success

MillerKnoll was the perfect partner for the building module manufacturer because of Herman Miller's standardized approach to prefabricated casework solutions. With over 50 years of experience, we've been helping healthcare clients who need to reduce cost and time in their construction processes. We use lean manufacturing that follows the Toyota Production System principles to achieve this. For this customer's projects, our efficient approach helped us ensure on-time, on-budget delivery for the modules with integrated, high-quality Herman Miller casework and furnishings.

Optimizing client outcomes

Working collaboratively, Herman Miller and the prefab partner delivered modules and casework for clinics at a rate unheard of in the traditional construction process. Thanks to an innovative, standardized construction process, the health services provider is better positioned to provide premium healthcare experiences at a lower cost without compromising the quality of their facilities. More importantly, many people in underserved communities can now enjoy an elevated healthcare experience from a health services provider they trust in comfortable and familiar facilities.





How we helped the health services provider achieve speed and scale.

Time-saving

We design in the construction plans using Revit and in tandem with the architect and prefab partner.

Repeatable design

We create universal designs that can be repeated from space to space and project to project.

Simplified process

We can outfit every space with our expansive portfolio of products for simplified coordination of project delivery.

Well-resourced

We have the resources to support any scale of need because our manufacturing capacity can handle large volumes.

Featured products



Mora System
Herman Miller



Commend Nurses Station
Herman Miller



Intent Solution
Herman Miller



Nemschoff Palisade Collection
Herman Miller



Co/Struc System
Herman Miller